

1. Why use Instacart instead of going to the store myself?

We know you're busy! By using Instacart, you can place your grocery order whenever is convenient to you and you can rest easy knowing that your groceries will be delivered right to your door. Instead of needing to stop at the store after a long day at work, you can arrive home with all your necessities waiting for you!

2. But is it costly?

With no membership required to use Instacart, your only added fee is a small \$3.99 delivery charge when making a purchase of \$35 or more. So you'd be getting your same grocery haul for only four dollars more, which when you factor in the value of your time – and gas money – is a great deal!

3. What do I do if there's a problem with my order?

No sweat! You can contact your personal shopper directly to communicate on what to do if an item is out of stock or another issue arises with your order. If you find an issue once your order is delivered, it is easy to report it within the Instacart app and a resolution will be provided to you.